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HOUSING & URBAN DEVELOPMENT DEPARTMENT

NOTIFICATION

The 31st March, 2011

Sub:— Declaration of Service Standards of Urban Local Bodies.

No.8974-Reforms-FC-39/2011/HUD—As per the recommendation of the 13th Finance Commission, under Section 161-viii of Ch. 10 (Incentive Framework for General Performance Grant), State Governments must gradually put in place standards for delivery of all essential services provided by local bodies. For a start, State Governments must notify or cause all the municipal corporations and municipalities to notify by the end of the current fiscal year (2010-11), the service standards for four service sectors - **water supply, sewerage, storm water drainage and solid waste management**, proposed to be achieved by them by the end of 2011-12.

In compliance to the above, the State Government, hereby, notify service levels for the year 2011-12 in four sectors mentioned above for all 103 Urban Local Bodies covering Municipal Corporations, Municipalities and Notified Area Councils of the State, after due consultation with all ULBs as per the indicators enshrined in the Handbook on Service Level Benchmarking published by the Ministry of Urban Development, Government of India.

By Order of the Governor

S. GARG

Commissioner-*cum*-Secretary to Government

Declaration of Service Standards (13th Finance Commission)				
BHUBANESWAR MUNICIPAL CORPORATION, DIST- KHURDA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	20	25
2	Per capita supply of water at consumer end (LPCD)	135	76	80
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	69	64
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	82	87
8	Cost recovery in water supply services (%)	100	39	45
9	Efficiency in collection of water supply related charges (%)	90	94	100
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	70	100
2	Coverage of Sewage Network Services (%)	100	20	50
3	Collection Efficiency of Sewage Network (%)	100	80	100
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	60	80
8	Extent of Cost Recovery in Sewage Management (%)	100	05	10
9	Efficiency in Collection of Sewage Charges (%)	90	80	90
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	75	85
2	Efficiency of Collection of MSW (%)	100	NA	10
3	Extent of Segregation of Municipal Solid Waste (%)	100	NA	05
4	Extent of Municipal Solid Waste Recovered (%)	80	NA	05
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	05
6	Efficiency in Redressal of Complaints (%)	80	80	86
7	Extent of Cost Recovery in SWM Services (%)	100	NA	05
8	Efficiency in Collection of SWM Charges (%)	90	NA	05
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	03	16
2	Incidence of Water Logging/Flooding (Number)	0	81	50
VISHAL DEV Municipal Commissioner				

Declaration of Service Standards (13th Finance Commission)				
CUTTACK MUNICIPAL CORPORATION, DIST-CUTTACK, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	34	45
2	Per capita supply of water at consumer end (LPCD)	135	177	177
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	70	60
5	Continuity of Water Supply (Hours)	24	3.5	04
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	89	90
8	Cost recovery in water supply services (%)	100	36	40
9	Efficiency in collection of water supply related charges (%)	90	64	70
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	87	95
2	Coverage of Sewage Network Services (%)	100	02	08
3	Collection Efficiency of Sewage Network (%)	100	12	15
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	83	90
8	Extent of Cost Recovery in Sewage Management (%)	100	0.01	0.05
9	Efficiency in Collection of Sewage Charges (%)	90	60	80
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	39	50
2	Efficiency of Collection of MSW (%)	100	67	100
3	Extent of Segregation of Municipal Solid Waste (%)	100	40	60
4	Extent of Municipal Solid Waste Recovered (%)	80	20	40
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	05
6	Efficiency in Redressal of Complaints (%)	80	80	85
7	Extent of Cost Recovery in SWM Services (%)	100	10	20
8	Efficiency in Collection of SWM Charges (%)	90	70	90
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	16	32
2	Incidence of Water Logging/Flooding (Number)	0	112	90
RABI NARAYAN NANDA Municipal Commissioner				

Declaration of Service Standards (13th Finance Commission)				
BERHAMPUR MUNICIPAL CORPORATION, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	34	40
2	Per capita supply of water at consumer end (LPCD)	135	45	50
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	59	50
5	Continuity of Water Supply (Hours)	24	01	02
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	77	80
8	Cost recovery in water supply services (%)	100	49	60
9	Efficiency in collection of water supply related charges (%)	90	80	90
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	05
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	35	40
2	Efficiency of Collection of MSW (%)	100	90	95
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	70	75
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	21	25
2	Incidence of Water Logging/Flooding (Number)	0	05	03
BHIMSEN MANSETH Municipal Commissioner				

Declaration of Service Standards (13th Finance Commission)				
ANANDAPUR MUNICIPALITY, DIST-KEOJHARGARH, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	13	15
2	Per capita supply of water at consumer end (LPCD)	135	49	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	50	47
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	75	80
8	Cost recovery in water supply services (%)	100	27	30
9	Efficiency in collection of water supply related charges (%)	90	24	29
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	56	59
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	35	45
2	Efficiency of Collection of MSW (%)	100	45	48
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	NA	03
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	60	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	02	03
2	Incidence of Water Logging/Flooding (Number)	0	08	04
SASHADHAR NAYAK Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
ANGUL MUNICIPALITY, DIST-ANGUL, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	11	13
2	Per capita supply of water at consumer end (LPCD)	135	38	42
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	53	50
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	60	70
8	Cost recovery in water supply services (%)	100	04	10
9	Efficiency in collection of water supply related charges (%)	90	80	90
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	59	62
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	91	96
2	Efficiency of Collection of MSW (%)	100	NA	05
3	Extent of Segregation of Municipal Solid Waste (%)	100	NA	03
4	Extent of Municipal Solid Waste Recovered (%)	80	NA	03
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	23	28
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	02
2	Incidence of Water Logging/Flooding (Number)	0	12	04
PADMANAVA NAYAK Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BALASORE MUNICIPALITY, DIST-BALASORE, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	40	48
2	Per capita supply of water at consumer end (LPCD)	135	180	56
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	73	50
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	54	65
8	Cost recovery in water supply services (%)	100	34	40
9	Efficiency in collection of water supply related charges (%)	90	85	90
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	90	100
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	27	35
2	Efficiency of Collection of MSW (%)	100	70	90
3	Extent of Segregation of Municipal Solid Waste (%)	100	20	30
4	Extent of Municipal Solid Waste Recovered (%)	80	40	60
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	33	38
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	02	05
2	Incidence of Water Logging/Flooding (Number)	0	13	05
SUDHANSHU KUMAR NAYAK Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BARGARH MUNICIPALITY, DIST- BARGARH, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	47	49
2	Per capita supply of water at consumer end (LPCD)	135	16	20
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	31	28
5	Continuity of Water Supply (Hours)	24	03	04
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	70	80
8	Cost recovery in water supply services (%)	100	35	38
9	Efficiency in collection of water supply related charges (%)	90	70	80
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	70	80
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	35	40
2	Efficiency of Collection of MSW (%)	100	74	79
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	03
4	Extent of Municipal Solid Waste Recovered (%)	80	00	03
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	70	80
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	15	05
ARJUN PRASAD PANDA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BARBIL MUNICIPALITY, DIST-KEONJHAR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	07	09
2	Per capita supply of water at consumer end (LPCD)	135	43	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	70	67
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	65	70
8	Cost recovery in water supply services (%)	100	65	68
9	Efficiency in collection of water supply related charges (%)	90	70	80
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	63
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	38	43
2	Efficiency of Collection of MSW (%)	100	86	91
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	03
4	Extent of Municipal Solid Waste Recovered (%)	80	00	03
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	75	80
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	10	05
RAMACHANDRA PRADHAN Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BARIPADA MUNICIPALITY, DIST-MAYURBHANJ, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	28	30
2	Per capita supply of water at consumer end (LPCD)	135	267	267
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	76	80
5	Continuity of Water Supply (Hours)	24	03	04
6	Quality of Water Supplied (%)	100	98	100
7	Efficiency in redressal of customer complaints (%)	80	99	100
8	Cost recovery in water supply services (%)	100	25	27
9	Efficiency in collection of water supply related charges (%)	90	77	81
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	72	75
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	54	59
2	Efficiency of Collection of MSW (%)	100	70	75
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	03
4	Extent of Municipal Solid Waste Recovered (%)	80	00	03
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	71	80
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	05	06
2	Incidence of Water Logging/Flooding (Number)	0	07	04
PURNACHANDRA MISHRA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BELPAHAR MUNICIPALITY, DIST-JHARSUGUDA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	74	85
2	Per capita supply of water at consumer end (LPCD)	135	68	75
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	82	75
5	Continuity of Water Supply (Hours)	24	03	04
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	70	75
8	Cost recovery in water supply services (%)	100	00	05
9	Efficiency in collection of water supply related charges (%)	90	70	80
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	65	70
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	56	70
2	Efficiency of Collection of MSW (%)	100	70	80
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	05
4	Extent of Municipal Solid Waste Recovered (%)	80	00	05
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	60	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	02
2	Incidence of Water Logging/Flooding (Number)	0	10	05
BIRANCHI NARAYAN HOTA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BHADRAK MUNICIPALITY, DIST-BHADRAK, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	50	60
2	Per capita supply of water at consumer end (LPCD)	135	60	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	40	30
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	80	100
7	Efficiency in redressal of customer complaints (%)	80	70	80
8	Cost recovery in water supply services (%)	100	40	50
9	Efficiency in collection of water supply related charges (%)	90	80	90
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	65
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	60	80
2	Efficiency of Collection of MSW (%)	100	70	80
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	60	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	10	06
SURENDRA NATH PANDA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BHAWANIPATNA MUNICIPALITY, DIST-KALAHANDI, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	40	45
2	Per capita supply of water at consumer end (LPCD)	135	65	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	53	47
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	60	75
8	Cost recovery in water supply services (%)	100	12	15
9	Efficiency in collection of water supply related charges (%)	90	40	45
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	65
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	45	50
2	Efficiency of Collection of MSW (%)	100	67	75
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	65	72
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	10	05
				NRUPARAJ SAHU Executive Officer

Declaration of Service Standards (13th Finance Commission)				
BIRAMITRAPUR MUNICIPALITY, DIST-SUNDERGARH, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	05	25
2	Per capita supply of water at consumer end (LPCD)	135	27	40
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	25	20
5	Continuity of Water Supply (Hours)	24	01	02
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	41	60
8	Cost recovery in water supply services (%)	100	09	25
9	Efficiency in collection of water supply related charges (%)	90	46	60
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	57	70
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	46	65
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	24	50
2	Efficiency of Collection of MSW (%)	100	95	100
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	25
4	Extent of Municipal Solid Waste Recovered (%)	80	00	25
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	02
6	Efficiency in Redressal of Complaints (%)	80	62	80
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	28	40
2	Incidence of Water Logging/Flooding (Number)	0	04	01
TAPAS RANJAN JENA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BOLANGIR MUNICIPALITY, DIST-BOLANGIR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	16	20
2	Per capita supply of water at consumer end (LPCD)	135	60	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	60	50
5	Continuity of Water Supply (Hours)	24	02	02
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	50	60
8	Cost recovery in water supply services (%)	100	30	35
9	Efficiency in collection of water supply related charges (%)	90	50	60
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	71
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	07	20
2	Efficiency of Collection of MSW (%)	100	40	60
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	05
4	Extent of Municipal Solid Waste Recovered (%)	80	00	05
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	30	40
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	06	07
2	Incidence of Water Logging/Flooding (Number)	0	05	02
PRADEEP KUMAR GARDIA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BRAJARAJNAGAR MUNICIPALITY, DIST-JHARSUGUDA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	40	50
2	Per capita supply of water at consumer end (LPCD)	135	60	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	15	10
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	80	80
8	Cost recovery in water supply services (%)	100	20	30
9	Efficiency in collection of water supply related charges (%)	90	70	80
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	70	80
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	50	60
2	Efficiency of Collection of MSW (%)	100	30	50
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	20
4	Extent of Municipal Solid Waste Recovered (%)	80	30	50
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	10
6	Efficiency in Redressal of Complaints (%)	80	70	80
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	04	05
2	Incidence of Water Logging/Flooding (Number)	0	00	00
PRADEEP KUMAR MOHANTY Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
CHOUDWAR MUNICIPALITY, DIST-CUTTACK, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	42	45
2	Per capita supply of water at consumer end (LPCD)	135	49	60
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	48	44
5	Continuity of Water Supply (Hours)	24	02	02
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	61	65
8	Cost recovery in water supply services (%)	100	42	45
9	Efficiency in collection of water supply related charges (%)	90	53	55
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	45	51
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	56	70
2	Efficiency of Collection of MSW (%)	100	64	67
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	03
4	Extent of Municipal Solid Waste Recovered (%)	80	56	60
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	65	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	04	06
2	Incidence of Water Logging/Flooding (Number)	0	03	01
PRANA KRUSHNA JENA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
DEOGARH MUNICIPALITY, DIST- DEOGARH, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	15	20
2	Per capita supply of water at consumer end (LPCD)	135	30	35
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	52	39
5	Continuity of Water Supply (Hours)	24	03	04
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	70	90
8	Cost recovery in water supply services (%)	100	32	35
9	Efficiency in collection of water supply related charges (%)	90	45	50
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	68	75
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	63	78
2	Efficiency of Collection of MSW (%)	100	70	80
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	70	76
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	05	06
2	Incidence of Water Logging/Flooding (Number)	0	04	01
NIRUPAMA BHUYAN Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
DHENKANAL MUNICIPALITY, DIST- DHENKANAL, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	16	20
2	Per capita supply of water at consumer end (LPCD)	135	209	209
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	61	58
5	Continuity of Water Supply (Hours)	24	01	02
6	Quality of Water Supplied (%)	100	99	100
7	Efficiency in redressal of customer complaints (%)	80	76	80
8	Cost recovery in water supply services (%)	100	44	50
9	Efficiency in collection of water supply related charges (%)	90	41	50
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	20	30
2	Efficiency of Collection of MSW (%)	100	25	50
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	03
4	Extent of Municipal Solid Waste Recovered (%)	80	41	44
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	01
6	Efficiency in Redressal of Complaints (%)	80	65	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	03	04
2	Incidence of Water Logging/Flooding (Number)	0	10	04
SUBASH JENA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
JAGATSINGHPUR MUNICIPALITY, DIST- JAGATSINGHPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	08	10
2	Per capita supply of water at consumer end (LPCD)	135	20	20
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	80	60
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	75	80
8	Cost recovery in water supply services (%)	100	29	32
9	Efficiency in collection of water supply related charges (%)	90	43	45
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	54	57
2	Efficiency of Collection of MSW (%)	100	58	62
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	48	55
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	67	75
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	02
2	Incidence of Water Logging/Flooding (Number)	0	10	05
DAYANIDHI SATAPATHY Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
JAJPUR MUNICIPALITY, DIST- JAJPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	22	27
2	Per capita supply of water at consumer end (LPCD)	135	80	90
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	30	20
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	60	70
8	Cost recovery in water supply services (%)	100	22	25
9	Efficiency in collection of water supply related charges (%)	90	26	30
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	59	60
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	49	55
2	Efficiency of Collection of MSW (%)	100	68	75
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	41	43
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	67	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	02	06
2	Incidence of Water Logging/Flooding (Number)	0	06	02
SUDRASAN MISHRA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
JATNI MUNICIPALITY, DIST-KHURDA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	19	22
2	Per capita supply of water at consumer end (LPCD)	135	171	171
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	82	75
5	Continuity of Water Supply (Hours)	24	1.5	02
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	84	88
8	Cost recovery in water supply services (%)	100	15	20
9	Efficiency in collection of water supply related charges (%)	90	59	62
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	45	50
2	Efficiency of Collection of MSW (%)	100	75	80
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	45	48
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	67	72
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	04	06
2	Incidence of Water Logging/Flooding (Number)	0	03	01
MD. ARIF Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
JEYPORE MUNICIPALITY, DIST-KORAPUT, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	20	22
2	Per capita supply of water at consumer end (LPCD)	135	50	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	60	40
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	60	70
8	Cost recovery in water supply services (%)	100	21	24
9	Efficiency in collection of water supply related charges (%)	90	32	35
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	48	53
2	Efficiency of Collection of MSW (%)	100	45	56
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	03
4	Extent of Municipal Solid Waste Recovered (%)	80	42	48
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	01
6	Efficiency in Redressal of Complaints (%)	80	60	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	36	12
SUBADAR PRADHAN Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
JODA MUNICIPALITY, DIST-KEONJHAR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	10	13
2	Per capita supply of water at consumer end (LPCD)	135	60	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	50	40
5	Continuity of Water Supply (Hours)	24	01	02
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	60	70
8	Cost recovery in water supply services (%)	100	15	18
9	Efficiency in collection of water supply related charges (%)	90	24	26
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	55	65
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	10	13
2	Efficiency of Collection of MSW (%)	100	20	30
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	03
4	Extent of Municipal Solid Waste Recovered (%)	80	38	42
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	01
6	Efficiency in Redressal of Complaints (%)	80	62	78
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	10	06
RAJENDRA MISHRA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
JHARSUGUDA MUNICIPALITY, DIST-JHARSUGUDA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	05	08
2	Per capita supply of water at consumer end (LPCD)	135	58	60
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	50	40
5	Continuity of Water Supply (Hours)	24	01	02
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	50	60
8	Cost recovery in water supply services (%)	100	34	38
9	Efficiency in collection of water supply related charges (%)	90	32	35
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	55	65
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	48	53
2	Efficiency of Collection of MSW (%)	100	65	71
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	03
4	Extent of Municipal Solid Waste Recovered (%)	80	54	58
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	05
6	Efficiency in Redressal of Complaints (%)	80	65	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	02	03
2	Incidence of Water Logging/Flooding (Number)	0	03	01
UMA SANKAR PATNAIK Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KEONJHARGARH MUNICIPALITY, DIST-KEONJHAR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	29	35
2	Per capita supply of water at consumer end (LPCD)	135	193	193
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	67	60
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	58	65
8	Cost recovery in water supply services (%)	100	42	50
9	Efficiency in collection of water supply related charges (%)	90	38	45
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	48	62
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	45	51
2	Efficiency of Collection of MSW (%)	100	48	54
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	45	52
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	62	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	10	06
DHRUBA CHARAN SAHOO Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KENDRAPARA MUNICIPALITY, DIST-KENDRAPARA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	37	40
2	Per capita supply of water at consumer end (LPCD)	135	60	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	66	45
5	Continuity of Water Supply (Hours)	24	66	45
6	Quality of Water Supplied (%)	100	70	100
7	Efficiency in redressal of customer complaints (%)	80	60	70
8	Cost recovery in water supply services (%)	100	09	20
9	Efficiency in collection of water supply related charges (%)	90	70	80
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	70	80
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	50	70
2	Efficiency of Collection of MSW (%)	100	50	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	05
4	Extent of Municipal Solid Waste Recovered (%)	80	47	52
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	50	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	20	12
KRUPASINDHU PADHY Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KHURDA MUNICIPALITY, DIST-KHURDA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	15	17
2	Per capita supply of water at consumer end (LPCD)	135	60	65
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	60	50
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	70	80
8	Cost recovery in water supply services (%)	100	10	13
9	Efficiency in collection of water supply related charges (%)	90	70	80
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	75	80
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	67	70
2	Efficiency of Collection of MSW (%)	100	70	75
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	05
4	Extent of Municipal Solid Waste Recovered (%)	80	57	60
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	48	52
6	Efficiency in Redressal of Complaints (%)	80	60	75
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	05	02
SRIKANT DASH Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
NAWARANGPUR MUNICIPALITY, DIST-NAWARANGPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	23	25
2	Per capita supply of water at consumer end (LPCD)	135	48	55
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	60	55
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	40	65
8	Cost recovery in water supply services (%)	100	23	24
9	Efficiency in collection of water supply related charges (%)	90	42	48
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	66
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	45	48
2	Efficiency of Collection of MSW (%)	100	53	56
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	44	49
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	57	60
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	1
2	Incidence of Water Logging/Flooding (Number)	0	08	02
NARASINGHNATH MISHRA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
PARADEEP MUNICIPALITY, DIST-JAGATSingHPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	32	45
2	Per capita supply of water at consumer end (LPCD)	135	100	110
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	33	30
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	70	80
8	Cost recovery in water supply services (%)	100	13	16
9	Efficiency in collection of water supply related charges (%)	90	14	17
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	70	77
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	32	35
2	Efficiency of Collection of MSW (%)	100	60	90
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	42	44
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	20	60
6	Efficiency in Redressal of Complaints (%)	80	70	75
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	03	04
2	Incidence of Water Logging/Flooding (Number)	0	05	01
P. K. NANDA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
PARALAKHEMUNDI MUNICIPALITY, DIST-GAJAPATI, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	30	35
2	Per capita supply of water at consumer end (LPCD)	135	55	60
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	20	15
5	Continuity of Water Supply (Hours)	24	01	02
6	Quality of Water Supplied (%)	100	90	95
7	Efficiency in redressal of customer complaints (%)	80	70	80
8	Cost recovery in water supply services (%)	100	20	30
9	Efficiency in collection of water supply related charges (%)	90	80	90
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	52	58
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	48	50
2	Efficiency of Collection of MSW (%)	100	57	60
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	58	60
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	67	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	01	02
2	Incidence of Water Logging/Flooding (Number)	0	06	02
RADHA MOHAN BEHERA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
PHULBANI MUNICIPALITY, DIST-PHULBANI, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	18	22
2	Per capita supply of water at consumer end (LPCD)	135	157	157
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	59	50
5	Continuity of Water Supply (Hours)	24	01	02
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	59	65
8	Cost recovery in water supply services (%)	100	17	20
9	Efficiency in collection of water supply related charges (%)	90	69	75
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	65
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	62	75
2	Efficiency of Collection of MSW (%)	100	87	95
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	60
4	Extent of Municipal Solid Waste Recovered (%)	80	68	72
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	50	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	02	05
2	Incidence of Water Logging/Flooding (Number)	0	12	04
RABINDRA KUMAR ROUSTRAY				
Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
PURI MUNICIPALITY, DIST-PURI, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	49	55
2	Per capita supply of water at consumer end (LPCD)	135	110	135
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	71	68
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	71	90
7	Efficiency in redressal of customer complaints (%)	80	64	69
8	Cost recovery in water supply services (%)	100	17	20
9	Efficiency in collection of water supply related charges (%)	90	55	60
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	65	68
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	50	60
2	Efficiency of Collection of MSW (%)	100	70	75
3	Extent of Segregation of Municipal Solid Waste (%)	100	90	100
4	Extent of Municipal Solid Waste Recovered (%)	80	54	60
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	68	72
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	15	05
AVAYA KUMAR NAYAK Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
RAJGANGPUR MUNICIPALITY, DIST-SUNDERGARH, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	50	70
2	Per capita supply of water at consumer end (LPCD)	135	70	90
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	43	40
5	Continuity of Water Supply (Hours)	24	01	02
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	80	80
8	Cost recovery in water supply services (%)	100	30	35
9	Efficiency in collection of water supply related charges (%)	90	42	44
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	68	75
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	20	30
2	Efficiency of Collection of MSW (%)	100	75	85
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	62	80
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	60	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	08	03
GANESH KUMAR PATEL Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
RAYAGADA MUNICIPALITY, DIST-RAYAGADA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	42	44
2	Per capita supply of water at consumer end (LPCD)	135	67	75
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	30	27
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	70	75
8	Cost recovery in water supply services (%)	100	50	53
9	Efficiency in collection of water supply related charges (%)	90	59	62
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	65
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	48	52
2	Efficiency of Collection of MSW (%)	100	82	87
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	76
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	65	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	04	05
2	Incidence of Water Logging/Flooding (Number)	0	07	02
R. K. DALAI Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
ROURKELA MUNICIPALITY, DIST-SUNDERGARH, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	34	37
2	Per capita supply of water at consumer end (LPCD)	135	293	293
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	74	60
5	Continuity of Water Supply (Hours)	24	03	04
6	Quality of Water Supplied (%)	100	81	100
7	Efficiency in redressal of customer complaints (%)	80	76	80
8	Cost recovery in water supply services (%)	100	23	25
9	Efficiency in collection of water supply related charges (%)	90	66	70
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	65
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	80	90
2	Efficiency of Collection of MSW (%)	100	90	100
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	70	80
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	30
6	Efficiency in Redressal of Complaints (%)	80	70	75
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	03	05
2	Incidence of Water Logging/Flooding (Number)	0	12	07
BIJAYA KUMAR SWAIN Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
SAMBALPUR MUNICIPALITY, DIST-SAMBALPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	39	44
2	Per capita supply of water at consumer end (LPCD)	135	196	196
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	85	80
5	Continuity of Water Supply (Hours)	24	2.5	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	92	95
8	Cost recovery in water supply services (%)	100	24	30
9	Efficiency in collection of water supply related charges (%)	90	27	33
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	63
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	62	62
2	Efficiency of Collection of MSW (%)	100	65	80
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	30
4	Extent of Municipal Solid Waste Recovered (%)	80	00	30
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	46	60
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	02
2	Incidence of Water Logging/Flooding (Number)	0	07	04
SUBASH CHANDRA SETHIA				
Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
SONEPUR MUNICIPALITY, DIST-SUBBRANAPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	24	28
2	Per capita supply of water at consumer end (LPCD)	135	121	121
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	61	50
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	58	65
8	Cost recovery in water supply services (%)	100	16	20
9	Efficiency in collection of water supply related charges (%)	90	61	70
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	40	43
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	70	90
2	Efficiency of Collection of MSW (%)	100	80	90
3	Extent of Segregation of Municipal Solid Waste (%)	100	40	60
4	Extent of Municipal Solid Waste Recovered (%)	80	20	30
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	50
6	Efficiency in Redressal of Complaints (%)	80	80	60
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	20	21
2	Incidence of Water Logging/Flooding (Number)	0	40	36
RADHA RAMAN BEHERA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
SUNDERGARH MUNICIPALITY, DIST-SUNDERGARH, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	18	19
2	Per capita supply of water at consumer end (LPCD)	135	65	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	23	20
5	Continuity of Water Supply (Hours)	24	01	02
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	78	80
8	Cost recovery in water supply services (%)	100	27	30
9	Efficiency in collection of water supply related charges (%)	90	50	55
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	55	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	10
9	Efficiency in Collection of Sewage Charges (%)	90	00	50
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	00	00
2	Efficiency of Collection of MSW (%)	100	100	100
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	03
4	Extent of Municipal Solid Waste Recovered (%)	80	00	03
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	48	50
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	02	03
2	Incidence of Water Logging/Flooding (Number)	0	12	04
ASWINI KUMAR BHOI Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
TALCHER MUNICIPALITY, DIST-ANGUL, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	32	34
2	Per capita supply of water at consumer end (LPCD)	135	30	31
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	37	35
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	32	35
8	Cost recovery in water supply services (%)	100	22	25
9	Efficiency in collection of water supply related charges (%)	90	31	35
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	65	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	10
7	Efficiency in Redressal of Customer Complaints (%)	80	00	80
8	Extent of Cost Recovery in Sewage Management (%)	100	00	10
9	Efficiency in Collection of Sewage Charges (%)	90	00	50
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	62	65
2	Efficiency of Collection of MSW (%)	100	72	75
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	60	65
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	70	76
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	09	02
DILLIP KUMAR MOHANTY Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
VYASANAGAR MUNICIPALITY, DIST-JAJPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	38	50
2	Per capita supply of water at consumer end (LPCD)	135	62	66
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	20	12
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	72	77
8	Cost recovery in water supply services (%)	100	21	23
9	Efficiency in collection of water supply related charges (%)	90	73	80
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	38	40
2	Efficiency of Collection of MSW (%)	100	45	50
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	62	65
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	70	80
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	50
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	01	02
2	Incidence of Water Logging/Flooding (Number)	0	08	03
JAYANARYAN SEET Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
ASKA NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	24	30
2	Per capita supply of water at consumer end (LPCD)	135	28	35
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	47	36
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	60	75
8	Cost recovery in water supply services (%)	100	22	35
9	Efficiency in collection of water supply related charges (%)	90	36	65
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	65	100
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	56	70
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	10
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	03	02
JAYANTA KUMAR PRUSTY Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
ATHAGARH NAC, DIST-CUTTACK, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	11	20
2	Per capita supply of water at consumer end (LPCD)	135	30	40
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	36	28
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	45	65
8	Cost recovery in water supply services (%)	100	10	20
9	Efficiency in collection of water supply related charges (%)	90	46	60
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	55
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	35	50
8	Extent of Cost Recovery in Sewage Management (%)	100	00	10
9	Efficiency in Collection of Sewage Charges (%)	90	00	30
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	03	02
HRUSHIKESH PANI Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
ATHAMALLIK NAC, DIST- ANGUL, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	08	09
2	Per capita supply of water at consumer end (LPCD)	135	65	75
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	20	18
5	Continuity of Water Supply (Hours)	24	04	05
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	72	80
8	Cost recovery in water supply services (%)	100	16	18
9	Efficiency in collection of water supply related charges (%)	90	31	34
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	55	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	36	45
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	16	09
ITISHREE SARANGI Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BALIMELA NAC, DIST-MALKANGIRI, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	10	13
2	Per capita supply of water at consumer end (LPCD)	135	45	52
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	29	23
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	48	65
8	Cost recovery in water supply services (%)	100	19	25
9	Efficiency in collection of water supply related charges (%)	90	36	45
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	40	50
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	40	45
8	Extent of Cost Recovery in Sewage Management (%)	100	00	10
9	Efficiency in Collection of Sewage Charges (%)	90	00	10
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	04	03
JAYADEV DAS Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BALUGAON NAC, DIST-KHURDA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	10	15
2	Per capita supply of water at consumer end (LPCD)	135	38	42
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	37	32
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	24	45
8	Cost recovery in water supply services (%)	100	18	24
9	Efficiency in collection of water supply related charges (%)	90	38	56
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	40	45
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	20	33
8	Extent of Cost Recovery in Sewage Management (%)	100	00	20
9	Efficiency in Collection of Sewage Charges (%)	90	00	15
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	08	06
GAJENDRA PATANAİK Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BANKI NAC, DIST-CUTTACK, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	11	14
2	Per capita supply of water at consumer end (LPCD)	135	41	46
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	31	25
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	25	50
8	Cost recovery in water supply services (%)	100	20	25
9	Efficiency in collection of water supply related charges (%)	90	36	45
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	65
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	25
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	32	38
8	Extent of Cost Recovery in Sewage Management (%)	100	00	10
9	Efficiency in Collection of Sewage Charges (%)	90	00	25
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	04	03
				PRAMOD BARAL Executive Officer

Declaration of Service Standards (13th Finance Commission)				
BANAPUR NAC, DIST-KHURDA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	08	12
2	Per capita supply of water at consumer end (LPCD)	135	32	40
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	48	42
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	42	50
8	Cost recovery in water supply services (%)	100	12	18
9	Efficiency in collection of water supply related charges (%)	90	25	30
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	55
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	36	53
8	Extent of Cost Recovery in Sewage Management (%)	100	00	10
9	Efficiency in Collection of Sewage Charges (%)	90	00	10
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	05	04
DILIP PATNAIK Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BARAPALI NAC, DIST-BARGARH, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	60	70
2	Per capita supply of water at consumer end (LPCD)	135	65	85
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	20	15
5	Continuity of Water Supply (Hours)	24	03	04
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	80	90
8	Cost recovery in water supply services (%)	100	80	100
9	Efficiency in collection of water supply related charges (%)	90	70	80
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	70	80
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	03	02
GIRIDHARI BARIK Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BASUDEVPUR NAC, DIST-BHADRAK, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	05	08
2	Per capita supply of water at consumer end (LPCD)	135	50	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	67	62
5	Continuity of Water Supply (Hours)	24	04	05
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	78	85
8	Cost recovery in water supply services (%)	100	22	35
9	Efficiency in collection of water supply related charges (%)	90	52	65
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	45	55
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	54	59
2	Efficiency of Collection of MSW (%)	100	58	63
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	00	00
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	05	04
				SUSHANTA ROUT Executive Officer

Declaration of Service Standards (13th Finance Commission)				
BELAGUNTHA NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	09	15
2	Per capita supply of water at consumer end (LPCD)	135	35	42
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	44	36
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	98	100
7	Efficiency in redressal of customer complaints (%)	80	77	85
8	Cost recovery in water supply services (%)	100	24	30
9	Efficiency in collection of water supply related charges (%)	90	45	55
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	35	40
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	35	40
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	04	03
BIDHANA CHANDRA RAY Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BHANJANAGAR NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	26	32
2	Per capita supply of water at consumer end (LPCD)	135	33	42
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	40	35
5	Continuity of Water Supply (Hours)	24	03	04
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	66	72
8	Cost recovery in water supply services (%)	100	23	30
9	Efficiency in collection of water supply related charges (%)	90	52	65
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	65	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	32	42
8	Extent of Cost Recovery in Sewage Management (%)	100	00	10
9	Efficiency in Collection of Sewage Charges (%)	90	00	10
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	02	01
RAMACHANDRA PATTNAIK Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BHUBAN NAC, DIST-DHENKANAL, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	12	13
2	Per capita supply of water at consumer end (LPCD)	135	56	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	41	34
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	91	100
7	Efficiency in redressal of customer complaints (%)	80	70	80
8	Cost recovery in water supply services (%)	100	00	10
9	Efficiency in collection of water supply related charges (%)	90	00	35
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	35	45
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	50	52
2	Efficiency of Collection of MSW (%)	100	50	52
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	05
4	Extent of Municipal Solid Waste Recovered (%)	80	00	05
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	50	60
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	05	03
ALEKHA BIHARI PARIDA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BINIKA NAC, DIST-SUBARNAPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	05	06
2	Per capita supply of water at consumer end (LPCD)	135	20	24
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	71	68
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	56	65
8	Cost recovery in water supply services (%)	100	52	60
9	Efficiency in collection of water supply related charges (%)	90	80	88
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	45	50
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	02	01
S. N. TRIPATHY Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BOUDHGARH NAC, DIST-BOUDH, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	24	28
2	Per capita supply of water at consumer end (LPCD)	135	45	52
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	51	40
5	Continuity of Water Supply (Hours)	24	03	04
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	70	80
8	Cost recovery in water supply services (%)	100	41	47
9	Efficiency in collection of water supply related charges (%)	90	41	50
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	82	84
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	46	50
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	51	54
2	Efficiency of Collection of MSW (%)	100	00	02
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	02
4	Extent of Municipal Solid Waste Recovered (%)	80	00	02
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	02
6	Efficiency in Redressal of Complaints (%)	80	00	02
7	Extent of Cost Recovery in SWM Services (%)	100	00	02
8	Efficiency in Collection of SWM Charges (%)	90	00	02
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	07	08
2	Incidence of Water Logging/Flooding (Number)	0	06	02
SATYANANDA SAHOO Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BUGUDA NAC, DIST GANJAM-, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	09	11
2	Per capita supply of water at consumer end (LPCD)	135	60	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	54	45
5	Continuity of Water Supply (Hours)	24	04	05
6	Quality of Water Supplied (%)	100	80	100
7	Efficiency in redressal of customer complaints (%)	80	60	80
8	Cost recovery in water supply services (%)	100	40	45
9	Efficiency in collection of water supply related charges (%)	90	40	50
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	58	65
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	50	60
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	70	80
2	Efficiency of Collection of MSW (%)	100	60	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	05
4	Extent of Municipal Solid Waste Recovered (%)	80	00	03
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	60	80
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	10	12
2	Incidence of Water Logging/Flooding (Number)	0	02	00
SUSIL KUMAR PATNAIK Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
BURLA NAC, DIST-SAMBALPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	30	31
2	Per capita supply of water at consumer end (LPCD)	135	39	45
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	42	38
5	Continuity of Water Supply (Hours)	24	01	02
6	Quality of Water Supplied (%)	100	98	100
7	Efficiency in redressal of customer complaints (%)	80	84	87
8	Cost recovery in water supply services (%)	100	43	45
9	Efficiency in collection of water supply related charges (%)	90	41	44
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	47	50
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	50	60
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	94	97
2	Efficiency of Collection of MSW (%)	100	00	03
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	100	100
7	Extent of Cost Recovery in SWM Services (%)	100	11	13
8	Efficiency in Collection of SWM Charges (%)	90	20	25
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	06	05
N. C. SWAIN Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
CHATRAPUR NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	18	22
2	Per capita supply of water at consumer end (LPCD)	135	31	35
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	56	52
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	55	65
8	Cost recovery in water supply services (%)	100	25	30
9	Efficiency in collection of water supply related charges (%)	90	42	48
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	52	65
8	Extent of Cost Recovery in Sewage Management (%)	100	00	10
9	Efficiency in Collection of Sewage Charges (%)	90	00	10
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	00	03
2	Efficiency of Collection of MSW (%)	100	00	03
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	05
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	40	60
7	Extent of Cost Recovery in SWM Services (%)	100	00	05
8	Efficiency in Collection of SWM Charges (%)	90	00	15
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	05	04
LALITA KAPOOR Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
CHIKITI NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	08	10
2	Per capita supply of water at consumer end (LPCD)	135	22	30
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	41	32
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	52	65
8	Cost recovery in water supply services (%)	100	00	20
9	Efficiency in collection of water supply related charges (%)	90	00	50
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	55
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	00	03
2	Efficiency of Collection of MSW (%)	100	00	02
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	25	35
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	02	01
BIMAL CHANDRA SHARMA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
DIGAPAHANDI NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	09	12
2	Per capita supply of water at consumer end (LPCD)	135	28	33
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	39	33
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	98	100
7	Efficiency in redressal of customer complaints (%)	80	52	60
8	Cost recovery in water supply services (%)	100	00	10
9	Efficiency in collection of water supply related charges (%)	90	00	10
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	43	50
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	07	06
RAMAKANTA SAHU Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
G.UDAYAGIRI NAC, DIST-PHULBANI, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	09	10
2	Per capita supply of water at consumer end (LPCD)	135	36	47
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	45	42
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	92	100
7	Efficiency in redressal of customer complaints (%)	80	28	35
8	Cost recovery in water supply services (%)	100	00	10
9	Efficiency in collection of water supply related charges (%)	90	00	35
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	52	55
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	32	56
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	10	08
KULAMANI KHATUA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
GANAJM NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	10	15
2	Per capita supply of water at consumer end (LPCD)	135	58	65
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	52	45
5	Continuity of Water Supply (Hours)	24	02	2.5
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	56	65
8	Cost recovery in water supply services (%)	100	00	10
9	Efficiency in collection of water supply related charges (%)	90	00	35
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	55	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	35	50
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	12	10
				LALITA KAPOOR Executive Officer

Declaration of Service Standards (13th Finance Commission)				
GOPALPUR NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	14.6	15.6
2	Per capita supply of water at consumer end (LPCD)	135	33.4	35
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	54.5	52.5
5	Continuity of Water Supply (Hours)	24	1.5	02
6	Quality of Water Supplied (%)	100	98	100
7	Efficiency in redressal of customer complaints (%)	80	35	50
8	Cost recovery in water supply services (%)	100	00	10
9	Efficiency in collection of water supply related charges (%)	90	00	30
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	66
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	30	40
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	39	42
2	Efficiency of Collection of MSW (%)	100	87	90
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	00	00
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	05	04
RABINDRA SAHOO Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
GUDARI NAC, DIST-RAYAGADA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	18	22
2	Per capita supply of water at consumer end (LPCD)	135	35	45
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	56	50
5	Continuity of Water Supply (Hours)	24	02	2.5
6	Quality of Water Supplied (%)	100	92	100
7	Efficiency in redressal of customer complaints (%)	80	38	56
8	Cost recovery in water supply services (%)	100	00	10
9	Efficiency in collection of water supply related charges (%)	90	00	30
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	55
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	38	50
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	07	05
GULAM MUKSUD Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
GUNPUR NAC, DIST-RAYAGADA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	2.2	3.2
2	Per capita supply of water at consumer end (LPCD)	135	36	45
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	25	18
5	Continuity of Water Supply (Hours)	24	3.5	04
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	100	100
8	Cost recovery in water supply services (%)	100	8.33	10
9	Efficiency in collection of water supply related charges (%)	90	18.4	21.4
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	35	45
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	08	06
K. SIBASANKAR PATRA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
HINJILIKATU NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	05	06
2	Per capita supply of water at consumer end (LPCD)	135	32	36
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	22	16
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	96	100
7	Efficiency in redressal of customer complaints (%)	80	38	50
8	Cost recovery in water supply services (%)	100	00	10
9	Efficiency in collection of water supply related charges (%)	90	00	30
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	32	48
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	10	8
				RAMA KRISHNA Executive Officer

Declaration of Service Standards (13th Finance Commission)				
HIRAKUD NAC, DIST-SAMBALPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	25	30
2	Per capita supply of water at consumer end (LPCD)	135	38	43
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	35	40
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	92	100
7	Efficiency in redressal of customer complaints (%)	80	33	40
8	Cost recovery in water supply services (%)	100	00	10
9	Efficiency in collection of water supply related charges (%)	90	00	30
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	35	42
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	08	07
SACHIDANAND SATAPATHY				
Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
JALESWAR NAC, DIST-BALASORE, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	06	08
2	Per capita supply of water at consumer end (LPCD)	135	35	40
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	45	40
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	92	100
7	Efficiency in redressal of customer complaints (%)	80	38	50
8	Cost recovery in water supply services (%)	100	00	10
9	Efficiency in collection of water supply related charges (%)	90	00	30
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	42	50
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	18	16
N. C. MOHANTY Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
JUNAGARH NAC, DIST-KALAHANDI, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	10	12
2	Per capita supply of water at consumer end (LPCD)	135	33	36
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	51	43
5	Continuity of Water Supply (Hours)	24	02	2.5
6	Quality of Water Supplied (%)	100	92	100
7	Efficiency in redressal of customer complaints (%)	80	50	60
8	Cost recovery in water supply services (%)	100	10	20
9	Efficiency in collection of water supply related charges (%)	90	20	30
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	37	50
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	06	04
SURYANARAYAN DASH Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KAMAKSHYANAGAR NAC, DIST-DHENKANAL, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	10	12
2	Per capita supply of water at consumer end (LPCD)	135	32	40
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	38	32
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	39	50
8	Cost recovery in water supply services (%)	100	10	20
9	Efficiency in collection of water supply related charges (%)	90	25	35
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	05	03
BALARAM NAYAK Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KANTABANJI NAC, DIST-BALANGIR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	10	14
2	Per capita supply of water at consumer end (LPCD)	135	36	40
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	45	32
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	92	100
7	Efficiency in redressal of customer complaints (%)	80	38	60
8	Cost recovery in water supply services (%)	100	10	20
9	Efficiency in collection of water supply related charges (%)	90	30	45
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	55	65
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	30	40
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	06	03
SANTOSH KUMAR BEHERA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KARANJIA NAC, DIST-MAYURBHANJA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	10	12
2	Per capita supply of water at consumer end (LPCD)	135	29	32
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	38	32
5	Continuity of Water Supply (Hours)	24	02	2.5
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	37	50
8	Cost recovery in water supply services (%)	100	10	20
9	Efficiency in collection of water supply related charges (%)	90	26	35
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	38	56
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	04	03
BIJAYKETAN MOHANTY Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KASINAGAR NAC, DIST-GAJAPATI, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	08	10
2	Per capita supply of water at consumer end (LPCD)	135	48	60
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	50	40
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	50	60
8	Cost recovery in water supply services (%)	100	10	20
9	Efficiency in collection of water supply related charges (%)	90	30	40
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	54	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	35	50
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	10	08
RADHAMOHAN BEHERA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KABISURYANAGAR NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	12	16
2	Per capita supply of water at consumer end (LPCD)	135	39	46
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	54	42
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	92	100
7	Efficiency in redressal of customer complaints (%)	80	52	60
8	Cost recovery in water supply services (%)	100	10	20
9	Efficiency in collection of water supply related charges (%)	90	30	50
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	60	75
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	05	03
MANGOVINDA BEBARTA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KESINGA NAC, DIST-KALAHANDI, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	09	15
2	Per capita supply of water at consumer end (LPCD)	135	29	35
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	50	40
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	56	75
8	Cost recovery in water supply services (%)	100	10	20
9	Efficiency in collection of water supply related charges (%)	90	35	45
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	65	75
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	03	02
PRASANNA KUMAR MOHANTY Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KHALLIKOTE NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	6.8	10
2	Per capita supply of water at consumer end (LPCD)	135	39.2	45
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	45	36
5	Continuity of Water Supply (Hours)	24	04	05
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	100	100
8	Cost recovery in water supply services (%)	100	24.6	27.6
9	Efficiency in collection of water supply related charges (%)	90	90	100
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	56	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	65	80
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	7.6	10.6
2	Efficiency of Collection of MSW (%)	100	82	85
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	56.3	61.3
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	67	70
2	Incidence of Water Logging/Flooding (Number)	0	05	04
AJAYA KUMAR MISHRA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KHANDAPARA NAC, DIST-NAYAGARH, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	10	15
2	Per capita supply of water at consumer end (LPCD)	135	38	45
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	52	45
5	Continuity of Water Supply (Hours)	24	02	2.5
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	48	60
8	Cost recovery in water supply services (%)	100	10	20
9	Efficiency in collection of water supply related charges (%)	90	30	45
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	72	82
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	04	03
BIDYADHARA ACHARYA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KHARIAR ROAD NAC, DIST-NUAPADA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	09	12
2	Per capita supply of water at consumer end (LPCD)	135	60	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	52	35
5	Continuity of Water Supply (Hours)	24	2.5	03
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	68	80
8	Cost recovery in water supply services (%)	100	12	20
9	Efficiency in collection of water supply related charges (%)	90	26	35
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	55	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	36	50
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	60	65
2	Efficiency of Collection of MSW (%)	100	00	05
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	03
4	Extent of Municipal Solid Waste Recovered (%)	80	00	03
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	00	05
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	20	21
2	Incidence of Water Logging/Flooding (Number)	0	05	04
BAIKUNTHANATH PANDA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KHARIAR NAC, DIST- NUAPADA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	12.9	13.9
2	Per capita supply of water at consumer end (LPCD)	135	52.1	56
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	47.3	45.3
5	Continuity of Water Supply (Hours)	24	1.3	02
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	100	100
8	Cost recovery in water supply services (%)	100	14.6	16.6
9	Efficiency in collection of water supply related charges (%)	90	17.7	20.7
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	58	70
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	59	62
2	Efficiency of Collection of MSW (%)	100	100	100
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	00	00
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	21	22
2	Incidence of Water Logging/Flooding (Number)	0	00	00
BALAJI SAHOO Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KODALA NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	18	24
2	Per capita supply of water at consumer end (LPCD)	135	52	60
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	51	45
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	80	90
8	Cost recovery in water supply services (%)	100	14	20
9	Efficiency in collection of water supply related charges (%)	90	30	40
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	55	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	50	60
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	07	05
SURESH CHANDRA PRADHAN Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KONARK NAC, DIST-PURI, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	26	35
2	Per capita supply of water at consumer end (LPCD)	135	55	60
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	57	50
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	38	52
8	Cost recovery in water supply services (%)	100	15	25
9	Efficiency in collection of water supply related charges (%)	90	35	45
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	65	75
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	60	70
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	60	70
2	Efficiency of Collection of MSW (%)	100	80	90
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	00	00
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	35
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	20	25
2	Incidence of Water Logging/Flooding (Number)	0	04	03
SURESH CHANDRA SENAPATI Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KORAPUT NAC, DIST-KORAPUT, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	31	35
2	Per capita supply of water at consumer end (LPCD)	135	187	187
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	61	55
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	91	95
8	Cost recovery in water supply services (%)	100	40	45
9	Efficiency in collection of water supply related charges (%)	90	88	90
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	75
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	50	70
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	50	60
2	Efficiency of Collection of MSW (%)	100	75	90
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	65	75
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	04	03
ALOK RANJAN SAMANTRAY				
Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KOTPAD NAC, DIST-KORAPUT, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	07	10
2	Per capita supply of water at consumer end (LPCD)	135	42	50
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	44	36
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	52	65
8	Cost recovery in water supply services (%)	100	10	20
9	Efficiency in collection of water supply related charges (%)	90	35	45
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	35	45
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	50	60
2	Efficiency of Collection of MSW (%)	100	75	85
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	00	00
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	04	03
RAJENDRA KUMAR KHORA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
KUCHINDA NAC, DIST-SAMBALPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	12	18
2	Per capita supply of water at consumer end (LPCD)	135	35	45
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	56	50
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	48	60
8	Cost recovery in water supply services (%)	100	10	20
9	Efficiency in collection of water supply related charges (%)	90	30	40
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	80	90
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	50	60
2	Efficiency of Collection of MSW (%)	100	75	85
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	50	60
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	06	02
P. N. SHARMA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
MALKANAGIRI NAC, DIST-MALKANAGIRI, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	13	17
2	Per capita supply of water at consumer end (LPCD)	135	36	42
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	56	50
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	38	50
8	Cost recovery in water supply services (%)	100	16	25
9	Efficiency in collection of water supply related charges (%)	90	35	45
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	50	60
2	Efficiency of Collection of MSW (%)	100	75	80
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	36	50
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	04	03
THAKURDAS HANSDA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
NAYGARH NAC, DIST-NAYAGARH, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	18	22
2	Per capita supply of water at consumer end (LPCD)	135	54	60
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	56	50
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	50	72
8	Cost recovery in water supply services (%)	100	15	25
9	Efficiency in collection of water supply related charges (%)	90	38	42
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	45	62
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	50	60
2	Efficiency of Collection of MSW (%)	100	75	85
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	50	60
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	12	10
KALPATARU BEHERA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
NILAGIRI NAC, DIST-BALASORE, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	20	25
2	Per capita supply of water at consumer end (LPCD)	135	38	42
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	52	48
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	70	80
8	Cost recovery in water supply services (%)	100	15	20
9	Efficiency in collection of water supply related charges (%)	90	38	45
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	54	64
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	45	60
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	30	35
2	Efficiency of Collection of MSW (%)	100	65	70
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	72	75
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	58	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	30
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	03	02
AJIT KUMAR DASH Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
NIMAPARA NAC, DIST-PURI , ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	14	19
2	Per capita supply of water at consumer end (LPCD)	135	56	50
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	42	36
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	50	70
8	Cost recovery in water supply services (%)	100	20	25
9	Efficiency in collection of water supply related charges (%)	90	38	50
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	46	61
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	50	55
2	Efficiency of Collection of MSW (%)	100	75	80
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	54	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	06	04
SATYANARYANA PRATIHARI Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
PADAMPUR NAC, DIST-BARGARH, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	18.4	20.4
2	Per capita supply of water at consumer end (LPCD)	135	70	70
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	29.7	27.7
5	Continuity of Water Supply (Hours)	24	03	04
6	Quality of Water Supplied (%)	100	100	100
7	Efficiency in redressal of customer complaints (%)	80	12.2	25
8	Cost recovery in water supply services (%)	100	25.7	28.7
9	Efficiency in collection of water supply related charges (%)	90	46	96
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	45	50
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	54.6	57.6
2	Efficiency of Collection of MSW (%)	100	74.7	77.7
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	55	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	37	39
2	Incidence of Water Logging/Flooding (Number)	0	05	04
ASHOK KUMAR PATRA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
PATNAGARH NAC, DIST-BALANGIR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	11.6	13.6
2	Per capita supply of water at consumer end (LPCD)	135	70	75
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	52.9	49.9
5	Continuity of Water Supply (Hours)	24	01	02
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	65	75
8	Cost recovery in water supply services (%)	100	16	20
9	Efficiency in collection of water supply related charges (%)	90	30	40
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50.9	55.9
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	55	60
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	80.6	85.6
2	Efficiency of Collection of MSW (%)	100	97	100
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	50	60
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	04	03
S. SRINIVAS Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
PATTAMUNDAI NAC, DIST-KENDRAPARA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	25	30
2	Per capita supply of water at consumer end (LPCD)	135	55	60
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	52	36
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	54	63
8	Cost recovery in water supply services (%)	100	20	30
9	Efficiency in collection of water supply related charges (%)	90	33	40
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	50	60
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	55	65
2	Efficiency of Collection of MSW (%)	100	80	90
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	65	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	17	15
D. K. PAL Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
PIPILI NAC, DIST-PURI , ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	34	40
2	Per capita supply of water at consumer end (LPCD)	135	56	60
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	44	38
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	64	70
8	Cost recovery in water supply services (%)	100	15	17
9	Efficiency in collection of water supply related charges (%)	90	36	50
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	00	00
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	16	20
2	Efficiency of Collection of MSW (%)	100	14	17
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	47	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	01
2	Incidence of Water Logging/Flooding (Number)	0	05	02
PRASANNA KUMAR PATASANI Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
POLASARA NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	12	14
2	Per capita supply of water at consumer end (LPCD)	135	56	60
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	47	43
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	40	50
8	Cost recovery in water supply services (%)	100	12	20
9	Efficiency in collection of water supply related charges (%)	90	33	40
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	50	55
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	10	12
2	Efficiency of Collection of MSW (%)	100	65	75
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	50	60
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	08	05
B. K. DASH Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
PURUSOTTAMPUR NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	09	12
2	Per capita supply of water at consumer end (LPCD)	135	45	55
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	50	40
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	54	60
8	Cost recovery in water supply services (%)	100	14	18
9	Efficiency in collection of water supply related charges (%)	90	31	35
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	45	55
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	54	60
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	20	25
2	Efficiency of Collection of MSW (%)	100	75	85
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	55	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	10
8	Efficiency in Collection of SWM Charges (%)	90	00	10
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	05	04
BASANTA KUMAR SETHI Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
RAIRANGAPUR NAC, DIST-MAYURBHANJA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	25	26
2	Per capita supply of water at consumer end (LPCD)	135	45	48
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	43	41
5	Continuity of Water Supply (Hours)	24	01	02
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	67	71
8	Cost recovery in water supply services (%)	100	38	40
9	Efficiency in collection of water supply related charges (%)	90	55	58
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	56	70
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	44	46
2	Efficiency of Collection of MSW (%)	100	80	100
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	NA	00
6	Efficiency in Redressal of Complaints (%)	80	35	45
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	34	31
2	Incidence of Water Logging/Flooding (Number)	0	04	03
AMIYA RANJAN DASH Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
RAMBHA NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	25.9	26.9
2	Per capita supply of water at consumer end (LPCD)	135	52	56
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	48	42
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	50	55
8	Cost recovery in water supply services (%)	100	15.7	17.7
9	Efficiency in collection of water supply related charges (%)	90	26.5	29.5
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	52	58
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	99	100
2	Efficiency of Collection of MSW (%)	100	94	97
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	75	80
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	05	04
SWAPNARANI PADHI Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
RAIRAKHOL NAC, DIST-SAMBALPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	10	14
2	Per capita supply of water at consumer end (LPCD)	135	45	50
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	56	50
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	52	60
8	Cost recovery in water supply services (%)	100	19	26
9	Efficiency in collection of water supply related charges (%)	90	38	42
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	60	70
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	50	55
2	Efficiency of Collection of MSW (%)	100	80	90
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	62	70
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	02	01
P. N. SHARMA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
SORO NAC, DIST-BALASORE, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	12	20
2	Per capita supply of water at consumer end (LPCD)	135	17	18
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	66	64
5	Continuity of Water Supply (Hours)	24	04	06
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	60	70
8	Cost recovery in water supply services (%)	100	33	35
9	Efficiency in collection of water supply related charges (%)	90	16	19
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	72	75
2	Coverage of Sewage Network Services (%)	100	00	00
3	Collection Efficiency of Sewage Network (%)	100	00	00
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	46	50
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	63	66
2	Efficiency of Collection of MSW (%)	100	88	91
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	65	75
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	04	03
P. K. NAYAK Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
SORADA NAC, DIST-GANJAM, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	18	20
2	Per capita supply of water at consumer end (LPCD)	135	56	62
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	50	40
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	57	65
8	Cost recovery in water supply services (%)	100	16	20
9	Efficiency in collection of water supply related charges (%)	90	29	41
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	56
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	56	70
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	66	70
2	Efficiency of Collection of MSW (%)	100	75	85
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	53	65
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	08	06
K. C. BEHERA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
SUNABEDA NAC, DIST-KORAPUT, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	23	28
2	Per capita supply of water at consumer end (LPCD)	135	55	60
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	56	50
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	54	60
8	Cost recovery in water supply services (%)	100	12	18
9	Efficiency in collection of water supply related charges (%)	90	35	40
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	60	70
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	60	75
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	60	70
2	Efficiency of Collection of MSW (%)	100	75	85
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	40	55
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	05	03
SAROJ KUMAR MOHAPATRA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
TARABHA NAC, DIST-SUBARNPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	14.9	15.9
2	Per capita supply of water at consumer end (LPCD)	135	50	60
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	52	50
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	90	100
7	Efficiency in redressal of customer complaints (%)	80	50	55
8	Cost recovery in water supply services (%)	100	14	18
9	Efficiency in collection of water supply related charges (%)	90	33	37
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	50	55
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	38	50
2	Efficiency of Collection of MSW (%)	100	75	85
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	41	45
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	08	06
ALBERT LAKRA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
TITLAGARH NAC, DIST-BALANGIR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	18	23
2	Per capita supply of water at consumer end (LPCD)	135	46	52
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	47	42
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	43	50
8	Cost recovery in water supply services (%)	100	17	22
9	Efficiency in collection of water supply related charges (%)	90	42	48
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	52	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	58	65
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	52	60
2	Efficiency of Collection of MSW (%)	100	75	85
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	52	55
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	07	04
TAPASWINI GURU Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
UDALA NAC, DIST-MAYURBHANJA, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	21	24
2	Per capita supply of water at consumer end (LPCD)	135	51	55
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	41	36
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	39	45
8	Cost recovery in water supply services (%)	100	16	20
9	Efficiency in collection of water supply related charges (%)	90	43	50
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	55
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	53	60
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	52	58
2	Efficiency of Collection of MSW (%)	100	75	85
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	35	40
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	02	01
RABINDRA KUMAR MISHRA Executive Officer				

Declaration of Service Standards (13th Finance Commission)				
UMERKOTE NAC, DIST-NAWRANGPUR, ORISSA				
S. N. (1)	Service/ Indicator (2)	Benchmark (3)	Current Status (4)	Target for FY 2011-12 (5)
WATER SUPPLY				
1	Coverage of Water Supply Connections (%)	100	08	12
2	Per capita supply of water at consumer end (LPCD)	135	48	52
3	Extent of metering of water connections (%)	100	00	01
4	Extent of non-revenue water (NRW) (%)	20	42	38
5	Continuity of Water Supply (Hours)	24	02	03
6	Quality of Water Supplied (%)	100	95	100
7	Efficiency in redressal of customer complaints (%)	80	37	43
8	Cost recovery in water supply services (%)	100	16	20
9	Efficiency in collection of water supply related charges (%)	90	31	37
SEWAGE MANAGEMENT				
1	Coverage of Toilets (%)	100	50	60
2	Coverage of Sewage Network Services (%)	100	00	10
3	Collection Efficiency of Sewage Network (%)	100	00	10
4	Adequacy of Sewage Treatment Capacity (%)	100	00	00
5	Quality of Sewage Treatment (%)	100	00	00
6	Extent of Reuse And Recycling of Sewage (%)	20	00	00
7	Efficiency in Redressal of Customer Complaints (%)	80	40	48
8	Extent of Cost Recovery in Sewage Management (%)	100	00	00
9	Efficiency in Collection of Sewage Charges (%)	90	00	00
SOLID WASTE MANAGEMENT				
1	Household Level Coverage of SWM Services (%)	100	48	56
2	Efficiency of Collection of MSW (%)	100	75	85
3	Extent of Segregation of Municipal Solid Waste (%)	100	00	00
4	Extent of Municipal Solid Waste Recovered (%)	80	00	00
5	Extent of Scientific Disposal of Municipal Solid Waste (%)	100	00	00
6	Efficiency in Redressal of Complaints (%)	80	35	45
7	Extent of Cost Recovery in SWM Services (%)	100	00	00
8	Efficiency in Collection of SWM Charges (%)	90	00	00
STORM WATER DRAINAGE				
1	Coverage of Storm Water Drainage Network (%)	100	00	00
2	Incidence of Water Logging/Flooding (Number)	0	02	01
MANORANJAN PANDA Executive Officer				